

# Parent Handbook

2023

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# Welcome

We welcome you and your family to For My Child Learning Center and look forward to supporting you as parents. We value the uniqueness of each family and will make every effort to meet your individual needs. While For My Child Learning Center is primarily for your child, it is your center also! We encourage you to participate in our program, invite you to observe our classroom settings, and encourage an impromptu visit. We hope that you will find For My Child Learning Center to be a wonderful place that continues to strengthen your relationship with your child.

As with any service organization, however, we must set forth policy to promote the common good and ensure compliance with state rules and regulations. This handbook is written as a guide to summarize helpful information and to highlight our policies. We encourage you to keep it on hand and use it as a reference, but it is not intended to take the place of open, personal communication. We encourage you to voice any concerns you may have to your child's teacher or to administration.

# Our Focus

For My Child Learning Center is committed to offering a stellar environment that guides the holistic development of your child. Our focus is to **nurture**, **stimulate** and **prepare** your child for success.

**Nurture.** The common phase of "It takes a village to raise a child," signifies the importance of an ecological system which encompasses not only the child, but also the family and community in which we serve. At For My Child Learning Center, we believe in individualized, high-quality support for children and their parents or caregivers which ultimately impact a child's social and emotional development, increases academic performance and decreases grade retention later in life. Further, research shows that the formation of an ongoing, warm relationship with a consistent caregiver is important in a child's healthy development—and we agree! For My Child Learning Center will nurture children as they learn and grow at each and every milestone, capturing each success through consistent interaction and ongoing observation.

**Stimulate.** According to research, as early as six months of age, the brain has reached half its final mature weight and by the age of five, the brain reaches 90% of its final weight. Because of such rapid brain development, it is critically important to offer high-quality interactions for our infants, toddlers and preschoolers. For My Child Learning Center will stimulate children's development by giving children the opportunity to problem solve, explore, experiment, engage in back-and-forth dialogue, and share the love and joy of book reading on a daily basis.

**Prepare.** For My Child Learning Center prides itself in staying up-to-date on state guidelines and legislation that lay the foundation for quality education for all early learners, particularly as

it relates to pre-skills and experiences that correlate with children entering kindergarten ready and prepared. As such, the Louisiana kindergarten readiness definition focuses on "readiness of the child" across the domains of child development, as identified in the Birth to Five Early Learning and Development Standards— standards that all our early childhood educators use daily in their lessons and interactions with children as they prepare for ongoing success.

# Philosophy

For My Child Learning Center exists both to enrich and to expand a child's learning experience while meeting parent's needs for high-quality childcare. The Center is, in a sense, an extension of the home: teachers, children, and parents working together to provide a quality early learning environment. We are committed to having lower staff ratios, higher staff qualifications, and ongoing professional development opportunities for our staff and parents, maximizing the systemic efforts of meeting the needs for all involved.

For My Child Learning Center is a skills-based and center-structured environment guided by developmentally appropriate practices. Our dedicated staff of early childhood educators' nurture, stimulate and prepare infants aged six weeks through five years of age within multicenter locations throughout Louisiana. Children work and play at their own pace on skills that appeal to their individual interests. Various activities focused on different stages of development are provided for the children to explore and experience.

We strive to meet the Birth to Five Early Learning and Development Standards set forth by the Louisiana Department of Education. These guidelines are a framework of high-quality practices for all caregivers of children birth through five. The guidelines are indicators of how children at certain ages should be progressing. They also contain ideas for caregivers about arranging the environment and suggest interactions and communications that best support this development. With this, our early childhood educators strive to have nurturing relationships with each and every child that stimulate cognitive, physical, social/emotional, and language development. The Center is licensed by the Louisiana Department of Education (LDOE) and is committed to networking with community network partners to ensure that our children are ready to learn when kindergarten approaches.

Through these enriched and expanded opportunities of learning, it is without hesitation to say that For My Child Learning Center aims to develop lifelong relationships, create family solutions, and enhance the quality of life for our families.

# **Educational Design**

At For My Child Learning Center, we choose our early childhood educators for their classroom experience, credentials, training, and nurturing ability to stimulate and prepare your children. We also encourage center and skills-based learning for our infants, toddlers, and preschoolers.

# **Experienced Early Childhood Educators**

Our early childhood educators go through an extensive application process, which includes an intensive interview, reference check of past employers, CCCBC fingerprint check and onboarding orientation training. All educators are certified in CPR and Pediatric First Aid and receive instructional coaching on their practices frequently by center directors and complete more than 24 clock hours of yearly professional development. All of our Lead Teachers are required to obtain a minimum of their CDA and/or an Early Childhood Learning Ancillary Certificate within two years of their hire date. We support staff development of all teachers and support staff because we believe that adults who are learning bring that same enthusiasm for learning to the children.

# **Development and Learning**

At For My Child Learning Center, we create a warm and happy place for infants, toddlers, and preschoolers to learn and develop. As we bridge the gap from home to school, we guide children to develop a solid foundation for learning. Sensory, motor, perceptual and language skills are introduced through materials and carefully planned lessons and activities, which are both child-centered and teacher-guided. Work is planned with emphasis on the process rather than the product, fostering a sense of accomplishment and pride.

Based on the theory that children learn through play, classroom routines and skills encourage active involvement, meaningful experimentation and reinforcement through repetition. Daily schedules are designed with a balance of structured, teacher guided time, interactive free choice, and quiet times. We recognize that children grow and develop at their own pace, so our experiences educators have individual skills and lessons designed for each child, accounting for their progress every step of the way. We encourage parents to visit and ask questions any time. We are one unit—all working together to nurture, stimulate and prepare your little one for success.

Heightened interaction is key at For My Child Learning Center. Before children are able to walk and talk, they interact. Interactions between caregivers and infants and toddlers matter—in a big way. These interactions lay the foundation for all subsequent development, making a focus on strengthening connections absolutely critical for improving child outcomes, according to

research. Our early childhood educators stimulate children throughout the day with oral language development, book reading and exposure to everyday print.

Our infants, birth to 15 months, are guided by developmental domains from Teaching Strategies GOLD and interaction measures from CLASS, which focus on relational climate, facilitated exploration, early language support, and sensitivity. Our toddlers (16 months-24 months) and twos (24 months-36 months), are also guided by developmental domains with Teaching Strategies GOLD and interaction measures from CLASS, but it takes a deeper step in interaction. This includes helping children to establish autonomy, supporting children as they make connections between things they learn, and guiding children as they learn to regulate their behavior.

The frequency, depth and duration of questions along with the critical thinking process deepens with our preschoolers. While it's important to learn colors, numbers, and alphabets, our focus is on the stimulation of brain development that will allow for more complex thinking, to include problem solving, predicting, experimenting, classifying, comparing, evaluating and using advanced language in real-world applications. Our early childhood educators are trained to ask why and how questions to enhance thinking within all activities throughout the day.

For more literature related to our foundational curricula and ongoing assessments, please visit:

http://www.frogstreet.com (Frog Street Infant, Frog Street Toddler, Frog Street Pre-K)

<u>www.teachingstrategies.com/curriculum</u> (Creative Curriculum for Infants, Toddlers, and Twos and The Creative Curriculum for Preschoolers)

https://teachingstrategies.com/content/pageDocs/GOLD-Touring-Guide 5-2013.pdf (Teaching Strategies Gold ongoing assessment guide)

http://teachstone.com/classroom-assessment-scoring-system/ (interaction measure—CLASS)

# Child Guidance and Self-Regulation

A critical area of our teaching practices and environment design is to help children gain self-control and to regulate their emotions in a healthy manner. This goal is best achieved in a loving, supportive environment where children are treated with respect and fairness. We believe that when the environment and activities are prepared, children can initiate their own play and exploration, and the need for teacher control is reduced.

Our policy in helping children gain self-control is to intervene and redirect energies before problems occur. Our positive discipline approach consists of acknowledgement of positive behavior, redirection, choices, reminders, supplying language, and problem-solving. Each child is treated as an individual as each child regulates differently. Parents are asked to partner with For My Child Learning Center in helping the child practice self-regulation and self-discipline at the center.

Change can be difficult for children. Please keep For My Child Learning Center informed of matters that may affect your child's behavior or mood. This way, we can offer support when they are at the center. Our goal is to assist you in raising a happy, well-adjusted child. We can accomplish this goal best through communication, mutual respect, and support. We are confident that we will have a great partnership.

At For My Child Learning Center we incorporate Conscious Discipline classroom management strategies into our policies, daily routines and lesson plans. Conscious Discipline is a proven, comprehensive approach that empowers teachers with skills that create a safe, connected, problem-solving environment for families. We equip our teachers to integrate social-emotional learning, discipline and self-regulation so they spend less time policing behavior and more time teaching vital life skills.

For more literature related to Conscious Discipline please visit: https://consciousdiscipline.com/

# **FMC Behavior Management Policy**

The following Policy describes the methods of behavior guidance and management that shall be used at FMC.

Children at FMC are prohibited from being subject to any of the following:

- A. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position;
- B. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- C. the threat of a prohibited action even if there is no intent to follow through with the threat;
- D. being disciplined by another child;
- E. being bullied by another child;
- F. being deprived of food or beverages;
- G. being restrained by devices such as high chairs or feeding tables for disciplinary purposes;
- H. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime;

# **Time Out Guidance**

- A. time out shall not be used for children under age two;
- B. a time out shall take place within sight of staff;
- C. the length of each time out shall be based on the age of the child and shall not exceed one minute per year of age;

D. for children over age six, a time out may be extended beyond one minute per year of age, if a signed and dated statement, including a maximum time limit, from the parent granting such permission, is on file at the center;

# **Praise and Positive Reinforcement**

Praise and positive reinforcement are effective methods of behavior management of children. When children receive positive, non-violent, and understanding interactions from adults and others, they develop good self-concepts, problem solving abilities, and self-discipline. Based on this belief of how children learn and develop values, this facility will practice the following discipline and behavior management policy:

# At FMC We:

1. DO praise, reward, and encourage the children. 2. DO reason with and set limits for the children. 3. DO model appropriate behavior for the children. 4. DO modify the classroom environment to attempt to prevent problems before they occur. 5. DO listen to the children. 6. DO provide alternatives for inappropriate behavior to the children. 7. DO provide the children with natural and logical consequences of their behaviors. 8. DO treat the children as people and respect their needs, desires, and feelings. 9. DO ignore minor misbehaviors. 10. DO explain things to children on their levels. 11. DO stay consistent in our behavior management program. 12. DO use effective guidance and behavior management techniques that focus on a child's development. 13. DO use short supervised periods of appropriate time-out sparingly.

# AT FMC We:

1. DO NOT spank, shake, bite, pinch, push, pull, slap, or otherwise physically punish the children. 2. DO NOT make fun of, yell at, threaten, make sarcastic remarks about, use profanity, or otherwise verbally abuse the children. 3. DO NOT shame or punish the children when bathroom accidents occur. 4. DO NOT deny food or rest as punishment. 5. DO NOT relate discipline to eating, resting, or sleeping. 6. DO NOT leave the children alone, unattended, or without supervision. 7. DO NOT place the children in locked rooms, closets, or boxes as punishment. 8. DO NOT allow discipline of children by children. 9. DO NOT criticize, make fun of, or otherwise belittle children's parents, families, or ethnic groups.

Our programs goals for behavior management are ultimately to help children develop self-control and learn acceptable forms of social behavior. It is our goal to help children learn to appropriately resolve conflict and develop problem solving skills with peers and adults. In some instances, with biting, hitting, tantrums and/or aggressive behavior further action and/or intervention can sometimes be necessary. On the occasion that these behaviors become

unmanageable we use Collaborative Consultation through the TIKES Program [Tulane Infant & Early Childhood Consultation Supports & Services] MHCs work hand in-hand with teachers & directors to support developmentally healthy environments. ECMHC is an intervention that teams a mental health professional with early childhood professionals to improve the social, emotional and behavioral health of young children in early learning centers. We also follow the policy below.

# Biting, Hitting and Aggressive Behavior Policy and Behavior Plans

As you know, biting and hitting are common occurrences among children who do not have language to express their feelings. We understand that this behavior is developmentally normal, but it is not an acceptable means of resolving issues. While several other centers have adopted a "Three strikes and you are out" Policy we try our best to work more with families as much as possible. At For My Child Learning Center, child safety and parental happiness is our first priority. In these types of situations, we will integrate interventions that stimulate positive interaction with language but it will take a strong partnership with parents to successfully intervene with this behavior as well. Depending upon the severity, a child may be put in time out, may have to call a parent, sent to the Director's office, or sent home for the day if necessary. On some occasions, children who are disruptive or continuously aggressive may need a behavioral plan to be put in place. If the behavior continues with little partnering with parents, the child may eventually be dismissed from the center. In biting and hitting situations, parents of the bitten child and parents of the biting child will be notified immediately.

Multiple occurrences of biting, hitting, or disruptive behavior can result in a child being sent home for the day. Sometimes having a parent visit the center to redirect when the behavior continues to occur can help. While we try to be as flexible with this policy as possible, hitting or disrespect to a teacher will not be tolerated and will result in the child being sent home for the day.

Eventually if little to no progress is made then we will schedule a meeting to discuss a Behavior Plan. When a child uses biting, hitting, or disrespect or is generally disruptive or aggressive on a continual basis, a Behavior plan will need to be implemented. The children at For My Child Learning Center are taught to respect themselves, others, physical space and materials. For My Child does not tolerate disruptive or aggressive behavior by children of any age. The following processes will be followed if a child's behavior continuously takes away from the care and safety of others or the productivity of the day.

# Sample Behavior Plan

- 1. Shadowing and Observing
- 2. Record keeping for review to determine a cause for repetitive behavior

- 3. Evaluation of plan and simple meetings between parent and teacher
- 4. If a child bites/hits two times in the same day, the child must be picked up from the center immediately. The child will be removed from the classroom while waiting to be picked up.
- 5. If a child bites three times in a week, the child must be picked up and take the following day off.
- 6. Meetings with the parent, teacher and Administration to discuss a plan of action to increase positive behavior.
- 7. Logs will be kept to seek out triggers and patterns for repeated undesired behavior.
- 8. If aggressive behavior (including but not limited to: injury causing behaviors such as repeated intentional kicking/hitting of students or staff, repeated flipping/throwing of items intended to harm such as toy buckets, large gross motor toys or chairs, tantrums that cannot be deterred within 10 minutes) occurs two times in the same day the child must be picked up from the center immediately. The child will be removed from the classroom while waiting to be picked up.
- 9. If intolerable behavior occurs a third time in the same week, the child must be picked up immediately and take the following day off.
- 10. If the child is sent home more than (2) two times in a week, the center can choose to move forward with dismissing the child from the center. The parent is always given (2) two weeks to find alternative care.

\*Note in regards to video footage of biting/hitting/ aggressive behavior with other children involved. Not all instances can be reviewed by parent due to privacy of the student victim. If you have any further question or concerns, please do not hesitate to call the center and ask to speak to the Director or Assistant Director.

# **Teacher Child Ratios**

We are committed to maintaining the appropriate teacher-child ratio by adhering to the following by early childhood age groups.

Ages of Children	Teacher: Child Ratio
Infants under 1 year	1:5
1-year olds	1:7
2-year olds	1:10
3-year olds	1:13

4-year olds 1:15	4-year olds	1:15
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#### Parental Involvement

Because we recognize that you are entrusting us with your most precious family member(s), we want you to consider For My Child Learning Center as part of your extended family. Consequently, you are considered an essential element in every facet of your child's activities at For My Child Learning Center.

# Parent-Teacher Conferences

Children's assessments are conducted on an ongoing basis throughout the year to provide parents with a snapshot of their child's developmental progress. We constantly collect work samples and observation/anecdotal notes of a child's performance by developmental area and include this in a portfolio. We observe your child's developmental progress in small group, whole group and interactions between the teacher and child as well as child with peers. We utilize the information gathered during children's informal assessment and parent-teacher conferences to improve as well as update individualized teaching to increase support for each child. These multiple samples and progressions are formally shared with parents in the winter and spring. Parents will always be notified ahead of time to plan accordingly. Parents, early childhood educators, and center administrators are also free to request additional conferences any time they wish or deemed necessary.

# **Resolving Parental Concerns**

Please feel free to discuss any concerns that you may have regarding your child's care at For My Child Learning Center. We have an open-door policy. Center administration will be available on a daily basis. This includes the center director and assistant director. Our educators are often busy giving their undivided attention to children, but if a parent needs to meet with a specific educator, a conference can be scheduled. If a parent has discussed an issue with the teacher and center administration, and still have concerns that have been addressed, please feel free to contact the For My Child Corporate Office at 337-988-4042 with your concerns.

#### Parental Involvement

Parental involvement is essential in quality early learning environments. Throughout the year, there will be opportunities for parents to showcase their talents. Whether storytelling for Dr. Seuss Day, visiting during fire prevention or dental awareness, or making holiday cards at home— your involvement will not go unnoticed. We are always open to having parent volunteers to help within the classroom as well. If this is something you are interested in doing, please see a center director as there are required licensure documents that need to be completed beforehand.

# **Parent Resources**

While it is critically important to meet the needs of the children at For My Child Learning Center, it is also important to help our parents and caregivers with their family needs. At each For My Child Learning Center, resource material will be accessible and available for parents in the lobby. These resources include, but are not limited to information regarding higher education diploma or degree seeking institutions, health care, housing, parent training opportunities, local school district information, and general family friendly activities. Should you have informational questions, please do not hesitate in asking the center director or assistant director.

# Watch Me Grow

At For My Child we offer streaming live classroom video feeds provided by **WatchMeGrow** America's #1 streaming video service for Childcare. Our suite of tools is designed to delight our families, train our staff, secure our facility and ultimately run our business better. Once enrolled parents are directed to **watchmegrow.com/signup** to set up a safe, free and secure account. A representative from Watch Me Grow will have us authorize your account and will then notify you via e-mail when your account is live and active. From there you have access to view your child's classroom to stream live video from any browser, tablet or mobile phone.

Because of state regulations and privacy issues access to live video feeds is limited to your child's personal classroom and in some cases <u>when available</u> the playground. For example, access to the bathrooms is strictly prohibited. Parents have access to the live feed, but DO NOT have access to any recorded video footage. This footage is the intellectual property of Unitech Training Academy and will not be released.

In order to offer these services all parents must abide by all Watch Me Grow policies and procedures. Because of privacy issues screen shooting live video feeds is strictly prohibited. Screen shooting is monitored through Watch Me Grow. If screen shooting takes place you will get an immediate notification on your phone, and the center will be alerted as well to remove access to your account. If there are any concerns or situations that a parent ever observes on the live feed, we ask that you request that the Director or Assistant Director review the footage. Once the footage is obtained from our Corporate Office, they will get back with you within 24 hours.

To keep the integrity of the system we ask that you do not share your username or password with anyone. This service is offered for parents and legal guardians ONLY. [This excludes grandparents, aunts, friends, etc...] If a parent chooses to share their account information with additional family members and/ or unauthorized users, we reserve the right to discontinue your access to the application.

Our priority is your child's care and education. It's hard to know how your child is progressing or interacting with the classroom through the video alone. If you have questions or need an update on your child's progress, we value your feedback and invite you to have a conversation

or meet with the Director or Assistant Director as soon as possible. Please note that we reserve the right to discontinue access to this technology at any point. In some extreme instances excessive usage of the camera access can hinder your child's ability to flourish and grow independently.

We are excited to offer this streaming video technology so you can stay more connected and enjoy watching your child flourish! If for any reason you have any questions, comments or concerns regarding something you viewed on a live feed we encourage you to notify the Director or Assistant Director immediately. Our priority is your child's care and education. It's hard to know how your child is progressing or interacting with the classroom through the video alone. If you have questions or need an update on your child's progress, we value your feedback and invite you to have a conversation or meet with the Director or Assistant Director as soon as possible.

# Hi Mama Technology

At FMC we utilize the HiMama Technology to help manage the center, staff and parents. Through this system we are able to manage: Child MasterCard information, Child attendance for pick up and drop off, payments and billing, daily reports and most importantly parent communication. Ultimately Hi Mama empowers us to build stronger more efficient relationships with families. In order to participate in the HiMama technology you will need a valid e-mail address and an electronic device [Tablet, phone, computer, etc..] with internet access. There is also a free APP you can download.

# **Enrollment**

# **Enrollment/Admissions Policies**

For My Child Learning Center accepts children from 6 weeks to 5 years of age. Our center does not discriminate because of race, color, national origin, age, sex, religion or ability.

# **Enrollment Forms**

- Parents must submit a For My Child Learning Center Registration Packet with an accompanying one-time *nonrefundable* registration fee of \$100.00. This fee is waived for Unitech Training Academy affiliates. If space is available for the enrolling child and all paperwork has been completed, the child will be placed. If space is not available, the child's name will be placed on the waiting list. Full-time enrollees will be given priority and if space is available, part-time enrollment will be accepted. If a prospective parent pays the registration fee and does not enroll their child for any reason the registration fee will NOT be refunded.
- If parents address or telephone number changes during the time the child's name is on the waiting list. Parents have the responsibility to update the application by calling the center or faxing changes to the center.

# **Upon Entrance**

Each child enrolled must have a completed master card and ALL of the following <u>prior</u> to attending the center. All information will be kept confidential and is for our records only.

Paperwork
Chapldist

CHECKIIST
Welcome Letter
Parent Handbook and Agreement
Admission Information
Admission Requirements
Family Registration
Children's Information Master Card
About Your Child
General Authorization
Medication Authorization and Administration
Consent to Release Info, Recordings, Photos
CACFP Enrollment/Decline Form

# **Supplies**

- \* Complete change of clothes (weather appropriate)
- \* Diaper/Pull-ups and wipes labeled with child's initials (for children that are not potty-trained). Families will be charged when FMC supplies these items.
- \* Mat and blanket for quiet time
- \* Bottles, formula, breastmilk, snacks for infants

- \* When necessary, documentation of exemptions and exclusion of children who lack immunizations. Exemptions from the requirement for up-to-date immunization made for religious or medical reasons shall be documented in the child's record. A child whose immunizations are not kept up-to-date shall be excluded after three written reminders to parents over a 3-month period. If more than one immunization is needed in a series, time shall be allowed for the immunizations to be obtained at the appropriate intervals.
- \* There is a \$100 annual supply fee that is due in September for our full time families. This is an annual fee to replenish educational materials for the school year.

Tuition Fees	Full Time	Part Time Daily Rate
Infants 0-1 (6 weeks-12 months)	\$165/week	\$40
Toddlers ages 1-2 years	\$155/week	\$37
Preschool 3-5 years (NOT potty trained)	\$155/week	\$37
Preschool 3-5 years (Potty Trained)	\$145/week	\$35

# \*Full-Time Care (Monday-Friday)

\*Part-Time Care (committing to 2 or 3 days per week MWF or T/TH) —Part-time care is based upon available space and is offered only until there is a demand for full time care. Full-time care has priority over part-time care. Families who have children attending part time will be given the option to attend full time before FMC accepts a new full-time student.

\*If paying *full time* tuition for more than one child, a 5% discount on the total cost will occur when adding a second child. For example, 2 children @ \$125/week = \$250/week, with 5% discount = \$237/week.

\*Registration Fee: \$100 fee for the first child and \$50 for each additional child. These fees are nonrefundable. There is an additional ANNUAL \$100 Supply fee charged every September for our full time families. This is an annual fee to replenish educational materials for the new school year.

\*Child care tuition is payable as a weekly, bi-weekly, or monthly agreement. Tuition payments are completed electronically through the Hi Mamma software. Hi Mamma is a free electronic application that can be linked to a bank account or bank card or a Major Credit Card. [Please note that Debit Card accounts are not applicable and will not link with the system] In some approved instances [Such as registration or other circumstances approved by the Director] we can accept payment in the form of cash, check, or money order (payable to: For My Child Learning Center). The monthly option is payable by the 1<sup>st</sup> of each month (keeping in mind that few months have 5 weeks while most have 4 weeks, indicating slight fluctuation in monthly tuition). If paid after the 5<sup>th</sup> of each month, a \$5 per day late fee will be assessed until payment is received. The weekly option is due no later than each Monday morning prior to care. Like the monthly option, a \$5 per day late fee will be assessed until payment is received. Continued late payments with little to no rectification may result in dismissal from For My Child Learning Center. If, for any reason, a check is returned for nonsufficient funds (NSF), there will be a \$25 NSF check charge. After the 1st check or electronic payment is returned, for any reason, cash

payment in the form of a money order will be required. Your child will not be accepted for care until all fees are paid in full. There are no exceptions.

Please Note: All children must be registered children of For My Child Learning Center. \*\*\*No deductions or refunds will be given for days in which your child is sick or absent. You are charged a weekly fee regardless of if your child attends or not. A prolonged, continuous absence will be addressed on a case-by case basis.

\*Late Pick-Up Fees: There is a late fee for children not picked up by the 6:00pm departure time. A fee of \$5.00 per child will be charged for pickups between 6:01pm and 6:05pm. An additional \$1.00 per minute per child will be charged for children remaining in care after 6:05pm. This is based upon the operational digital clock within the center lobby. Payment is due no later than 2 business days of the late pickup.

# **Enrollment Termination**

If the center director identifies a problem for which the center/staff cannot make effective resolution, parent conferences will be held. If, after parents and staff have worked toward a solution in which both parties agree that is in the best interest of the child to remove him/her from the center, the child's enrollment will be terminated. If termination of a child's place at For My Child Learning Center occurs at the request of the parent, a two week written notice per child is required. If a family has 2 children enrolled a 4 week noticed is required. Families are responsible to pay the full amount due prior to or on the withdrawal date. For My Child Learning Center reserves the right to terminate enrollment for the following reasons/but not limited to the following reasons:

- > The center cannot meet the physical, mental, or emotional needs of the child
- > The child threatens the safety, health and /or well-being of others
- > A formal parent conference is not attended (one requested by director)
- Tuition is late
- > On the advice of a physician or child psychologist
- > Enrollment was under fraudulent circumstances
- Parents ignore center guidelines, and/or cause undue stress to center staff or operations
- Repeated tardiness in picking up a child at closing time
- > Enrollment/immunization records are incomplete and /or not updated
- Parent/Guardian threaten the safety of the children and/or staff

# Daily Routines and Schedule

# **Hours of Operation**

6:00am-6:00pm (Monday-Friday) at the For My Child Learning Center Lafayette Campus

6:30am-6:00pm (Monday-Friday) at the For My Child Learning Center Alexandria Campus

# **Center Holiday Closures**

We are closed the following days of the year:

New Year's Day Martin Luther King Jr. Holiday Good Friday Mardi Gras Day
Memorial Day
Fourth of July
Labor Day
Thanksgiving
Friday after Thanksgiving
Christmas Eve
Christmas Day

# **Bad Weather & Emergency Closures**

We typically try our best to follow local school district closures at this time. Sometimes announcements of school closures through the school board can come with little to no notice. Unfortunately, we can't predict the weather, and while we realize these last minute decisions regarding weather closures can be extremely frustrating, the safety and security of the children entrusted in our care is our first priority. If you have a questions about if we will be open, please call us. No deductions or refunds will be given for days in which FMC is closed for inclement weather.

If unforeseen emergencies arise and we need to close early we will notify you as soon as possible and stay with your child until you can safely pick him/her up.

# **Routines**

A predictable routine helps children develop a sense of competence and involvement in their world. Please have your child at FMC <u>before 9:00am</u> unless a later time is agreed upon by the Director. This is a mandatory cut off time. Children will not be accepted past 9AM unless they have required medical documentation/ excuse. Daily schedules and meals are posted throughout the center. The daily schedule for each age group serves as a guide. It provides a framework for planning and organizing the daily routine and activities for children. The daily routines for children may be a little different based on the age of your child. Adjustments to the schedule are made as your child gets older and his/her needs change. The daily schedules offered within this section are outlines of a typical day for children in our care. Please note that the daily schedules are flexible based on the needs of the children, the weather, and any unexpected learning activities.

Schedules and lesson plans will reflect developmentally appropriate practices. Plans and schedules are important in helping to give each class structure and organization. Weekly lesson plans will be posted, allowing for flexibility and change. Lesson plans and schedules will be adhered to with reasonable closeness, but shall meet both the individual needs and the differences among the children. The schedule will provide time and materials for both active and quiet activity, for children to share or to be

<sup>\*</sup>Deductions are not made for center holidays.

alone, indoor and outdoor play, and rest. Time will be scheduled for routines such as washing hands, lunch, rest, snacks, and putting away toys. Active and quiet periods will be alternated so as to guard against over-stimulation of the child.

#### Sample Infant Daily Schedule

#### 6:30 - 9:00 Arrival

Infants served breakfast and bottle on an individual basis. Language activities take place including songs, nursery rhymes, and stories read to infants either individually or in a small group.

#### 9:00 - 10:00 Outdoor Time

Morning ride in the stroller followed by outdoor play within safe, shaded space.

Non-mobile infants are provided a large space and sensory play materials such as textured toys.

#### 10:00 - 12:00 Floor Play

Infants served lunch on an individual basis. Floor time with fine motor, gross motor, dramatic play, cognitive and language activities (books read to infants either individually or in a small group)

#### 12:00 - 2:30 Quiet Time

Infants nap according to their individual schedule or "inner clock". Soft classical music played. Fine motor activities take place. Books read to infants either individually or in a small group. Infants are not kept in cribs when awake.

#### 2:30 - 3:30 Outdoor Time

Afternoon ride in the stroller followed by outdoor play within safe, shaded space. Non-mobile infants are provided a large space and sensory play materials such as textured toys.

#### 3:30 - 5:30 Floor Play

Floor time with fine motor, gross motor, dramatic play, cognitive and language activities (books read to infants either individually or in a small group)

#### 5:30 - 6:00 Clean-up and Departure

Infants' hands and faces are washed and clothes are changed if needed.

- \* Infants will be fed and diapered according to their needs.
- \* Infants will be free to move around the indoor play area.
- \* Infants will not be kept in cribs when awake.
- Infants will not be kept in high chairs, playpens, or bucket seat tables for more than fifteen minutes unless eating.
- \* Infants will not be entertained by television.

#### Sample Toddler and Twos Daily Schedule

#### 6:30 - 9:00 Arrival

Toddlers served breakfast on an individual basis. Quiet centers provided for open choice including manipulatives and puzzles, computers, listening and library center.

#### 9:00 - 9:30 Language and Story Time

Language activities take place including songs, nursery rhymes, puppet shows and stories read to toddlers either individually or in a small group.

#### 9:30 - 10:30 Indoor Centers

Center choices include: science and discovery, blocks, dramatic play, art, music, table toys, and library center.

#### 10:30 - 11:15 Outdoor Center Time

Outdoor Center choices include: gross motor, dramatic play, art, sand and water, and science and discovery.

#### 11:15 - 11: 30 Clean-up Time

#### 11:30 - 12:00 Lunch Time\*\*

Toddlers served lunch as a group.

#### 12:00 - 2:30 Quiet Time

Toddlers nap according to their individual schedule or "inner clock". Soft classical music played. Quiet activities are available for toddlers who are awake.

#### 2:30 - 3:00 Clean-up and Potty break

This potty break is scheduled after nap. Diapers and toileting done throughout the day as needed.

#### 3:00 - 3:30 Snack Time

#### 3:30 - 4:30 Indoor Centers

Center choices include: science and discovery, blocks, dramatic play, art, music, table toys, and library

#### 4:30 - 5:30 Outdoor Centers

Outdoor Center choices include: gross motor, dramatic play, art, sand and water, and science and discovery

#### 5:30 - 6:00 Clean-up and Departure

- \* Toddlers will be diapered according to their needs and not a class schedule.
- \* Toddlers will not be kept in cribs, playpens or confined to mats when awake.
- \* Toddlers will not be kept in high chairs, or bucket seat tables for more than fifteen minutes unless eating.
- \* Toddlers will not be entertained through television use.
- \*\* Although lunch is scheduled at 11:30. Toddlers will be fed before or after the scheduled lunch time according to their individual needs.

#### Sample Preschool Daily Schedule

#### 6:30 - 9:00 Arrival

Preschoolers are served breakfast on an individual basis as they arrive. Quiet fine motor and language activities provided for open choice including puzzles, manipulatives, writing materials, listening center, computers and library.

#### 9:00 - 9:30 Circle Time/ Large Group

Cognitive, language, music and movement activities take place including songs, nursery rhymes, puppet shows, acting out stories, and exercise

#### 9:30 - 10:45 Indoor Centers/ Small Group

Center choices include, but not limited to: blocks, dramatic play, art, music, science and discovery, table toys, library, writing, sensory motor (sand and water). Small Group, teacher-directed activities address essential concepts (colors, shapes, self-help skills, etc.)

# 10:45 - 11:15 Story Time and Recall

Preschoolers recall their center time activity and books are read to children as a large group.

#### 11:00 - 11:45 Outdoor Center Time

Outdoor Center choices include: gross motor, dramatic play, art, sand and water, and science and discovery

#### 11:45 - 12: 00 Clean-up / Wash Hands for Lunch

#### 12:00 - 12:30 Lunch Time

#### 12:30 - 12:45 Clean

Preschoolers wash their hands and put their mats out in preparation for lunch.

#### 12:45 - 3:15 Nap Time

Soft classical music played throughout naptime. Quiet activities are available.

#### 3:15 - 3:30 Clean-up and Bathroom Break

#### 3:00 - 3:30 Snack Time/ Story Time

#### 3:30 - 4:30 Indoor Centers

Center choices include, but not limited to: blocks, dramatic play, art, music, science and discovery, table toys, library, writing, sensory motor (sand and water). During center time a Small group, teacher-directed, activity will take place focusing on: emergent literacy, pre-math and/or cognitive development.

#### 4:30 - 5:30 Outdoor Centers

Outdoor Center choices include: gross motor, dramatic play, art, sand and water, and science and discovery

#### 5:30 - 6:00 Clean-up and Departure

Books are read to children until parents arrive.

# Morning Arrival Routine - Children must be signed in upon arrival. [This is accomplished with either the Hi Mamma App and/or for CCAP Children the KinderConnect or KinderSign Application]

We serve breakfast until 9:00am and encourage you to have your child at the center <u>before</u> this time. At 9:00am our classroom routine starts. When a child is dropped off late it can be a distraction to circle time and interrupt their learning. Children will not be accepted after 9:00am. Your family's arrival and your leaving your child in the morning can sometimes be a hectic and stressful transition for both parent and child. In order to facilitate this drop off each morning, we suggest you establish a regular routine for saying good-bye that you will do every day. For example: Enter building sign child in and share any important information with FMC employee. Only then can we accept responsibility for your child.

Sometimes your morning routine may not go as planned and your child may need help from the teacher. You may have to give your child to a teacher to hold as you depart. Your child may cry when you leave. If you are uncomfortable, you can call the center when you get to your workplace/class to see how your child is doing. Usually children stop crying and get involved in an activity fairly soon after the parent leaves. What's important is the consistent routine.

### Pick-Up Time Routine – Children must be signed out upon departure.

A child will not be able to leave the center with anyone other than a designated family member or other designated adult. Pick up time is a transition that is often overlooked and can be difficult. Children must now make the transition from the center back to mom, dad, or babysitter. They often greet parents with confused emotions: "I am so happy to see you" is expressed along with "I am angry that you left me," or "Why did you come so early?" These emotions can be manifested in tantrums, refusal to cooperate, indifference to parents, a sudden need to do all the puzzles again, etc. Parents often feel confused and upset by their children's behavior especially if they expected the child to race into their arms and tell them happily what fun they had, and how much they missed them. This can be a difficult part of the day and needs to be given thought and planning. You may want to plan a few extra minutes when you pick up your child so that they can show you something they are proud, excited about or something they just enjoy doing.

Pick-up time can be a very dangerous time of the day with cars pulling into the parking lot. Please talk to your children about being safe leaving the building. They must remain with an FMC Employee until they are **signed out.** In the event that you are walking your child from the building, please **hold your children's hands or keep them near when leaving the building and walk them to your vehicle.** Other parents may be pulling in to pick up their children and not see your children if they run ahead to your car. Help us keep your children safe. Please be prompt and pick up your child before the center closes at 6:00pm. Our educators have commitments and responsibilities (such as night classes) at the end of the day, just like you do.

# Late Pick-Up Fees

There is a late fee for children not picked up by the 6:00pm departure time. A fee of \$5.00 per child will be charged for pickups between 6:01pm and 6:05pm. An additional \$1.00 per minute per child will be

charged for children remaining in care after 6:05pm. This is based upon the operational digital clock within the center lobby. Payment is due no later than 2 business days of the late pickup.

# **Departure Time/Third Party Release Procedure**

All centers must be very careful about releasing children. Children can only be released to those people listed on the consent form. Only staff may release children. If an adult we do not recognize or someone other than those on the list comes to pick up a child, we ask for identification. If parents ask a question concerning their child, parents are referred to the director/lead teacher. The teacher has been with the child the whole day while an assistant has only been with the child for a short period of time.

Only those persons listed on the Emergency Information Sheet as "Persons authorized to pick up child at any time" can pick a child up from the center. If anyone other than those authorized on the Emergency Information Sheet is to pick up a child, written permission must be given to the center by the registering parent/guardian. Due to the fact that everyone cannot verbally let us know if they do not know the person picking them up we require you to provide a copy of each person's driver's license that in the event of an emergency may be picking your child up unexpectedly.

In case of an emergency, persons listed in the "To be called in an emergency' list can pick up a child if the center cannot reach the parent/guardian and the center calls these persons to pick up a child. In a non-emergency situation, persons on the "To be called in an emergency" list cannot pick up a child without written permission from the parent guardian.

Every child enrolled in the center must have an Emergency Information Sheet on file. The family is responsible to inform the center of any changes on this form.

The center will not release a child at <u>any time</u> to a parent or designated individual who is visibly impaired due to alcohol consumption or substance abuse (either prescribed or illegal). In the event that a parent or designated individual is impaired, the center's administrative staff will telephone individuals from the third party release form to arrange for an alternative adult to pick up the child. If a parent or designated individual is impaired and insists that their child be released in his or her custody, the center's administrative staff will immediately telephone the appropriate law-enforcement officials.

# **Custody Policy**

In the event of a change in custodial arrangements for a child, both parents are asked to notify the center director in writing of the specific changes. For My Child Learning Center is legally obligated to release a child to either parent unless a court decree is on file at the center.

# **Daily Activity Report**

Activity reports are a very important part of our program. Reports will be completed daily in infant/toddler classroom and sent home electronically. Daily reports help families feel like they have been a part of their child's day. Reports are to reassure parents and communicate the caring and interaction of the staff with the children.

#### Communication

The building of a relationship between parents and teachers is the foundation for the child's positive experiences at the center. We encourage you to talk openly with educators in order to establish this

relationship. The more familiar we are with your family, the more understanding, supportive and helpful we can be.

Please inform educators of any changes (e.g., one parent has to take a trip, illness in the family, movingeven a short distance, parents changing jobs, etc.) before they happen. Changes at home often lead to changes in behavior at the center. We can care for and work better with your child if we are aware of the changes at home. That you notify the director/lead teacher of any changes in address, phone numbers at home and at work, caregivers or emergency numbers is of the utmost importance. We are lucky to get to see you each day as you drop off and pick up! Often we share information at this time. We also share daily logs with parents regarding a child's day and general home learning activities that would correlate with the skills learned throughout the week. If you need to contact a manager or teachers at any time you may do so by center telephone or sending a message through our HiMamma App. Please do not contact FMC Employees on personal cell phones or social media.

#### License

For My Child Learning Center is a Type III licensed child care facility through the Louisiana Department of Education. As a licensed facility, we are prepared at all times for an examination of our staff's qualifications, child-adult ratios, health and safety, meal service, positive discipline measures, and effective interactions. Licensing reviews will always be on file in the offices as well as sanitation and fire marshal inspections. Parents are welcome to review these at any time.

# **Complaint Procedure**

The For My Child Learning Center is operated by the corporate office of Unitech Training Academy. Should you at any point during your child's enrollment, have concerns about your child's care or safety, we encourage you to speak immediately to the child care center Director. If the problem is not resolved, please contact the Executive Director of For My Child Learning Center at 337-988-4042. Should you have any significant, unresolved licensing complaints, please call or write the Department of Education.

LDE Licensing P.O. Box 4249

Baton Rouge, LA 70825 Phone: (225) 342-9905

Toll-Free: 1-877-453-2721 Fax: (225)342-2498

Email: LDELicensing@la.gov

# Children's Record

According to the Louisiana Department of Education's Licensing Division, a record for each child must be kept on file at the center containing, but not limited to the following information:

- General information master card including child's medical history
- Updated immunization record
- Authorization to release of child to third party
- ➤ Authorization for emergency medical treatment
- ➤ Authorization for off-site activities
- Authorization for medication administration, if applicable
- Authorization for water activities

- Authorization for transportation
- Infant/Toddler bottle feeding authorization, if applicable
- Special diet/current feeding schedule, if applicable

Children's records must remain of file for a minimum of five years from termination or discharge for review by the Louisiana Department of Education's Licensing Division. At the completion of one year they will be destroyed per For My Child Learning Center's records management plan.

#### **Confidentiality and Security of Records**

The Director will supervise the maintenance and have custody of all records for staff and children. Records may be released only to custodial parents. All records are the property of the center and will be in a locked cabinet to secure them against loss; tampering or unauthorized use.

The center shall maintain the confidentiality of all children's records. Employees of the center shall not disclose or knowingly permit the disclosure of any information concerning the child or his/her family; directly, or indirectly, to any unauthorized person.

The center shall obtain written informed consent from the parent prior to releasing any information or photographs from which the child might be identified, except for authorized agencies.

# **Non-Discrimination Policy**

For My Child Learning Center does not discriminate against children, parents and/ or employees based on race, color, creed, sex, national origin, handicapping condition, ancestry or children being breastfed.

In accordance with Federal law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex, age, disability, and reprisal or retaliation for prior civil rights activity. (Not all prohibited bases apply to all programs.)

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, and American Sign Language) should contact the responsible State or local Agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form, which can be obtained online, at <a href="https://www.ocio.usda.gov/document/ad-3027">https://www.ocio.usda.gov/document/ad-3027</a>, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

#### mail:

U.S. Department of Agriculture
Office of the Assistant Secretary for Civil Rights

1400 Independence Avenue, SW Washington, D.C. 20250-9410; or

#### fax:

(833) 256-1665 or (202) 690-7442;

#### email:

program.intake@usda.gov

This institution is an equal opportunity provider.

# **Abuse and Neglect Policy**

If staff members suspect abuse or neglect of any child at our center, as mandated reporters they must immediately notify Local Child Protection Services or their supervisor. Additionally, the Director will call and report this action to the Louisiana Department of Education's Licensing Division. As mandated reporters, all center staff shall report any suspected abuse and or neglect of a child in accordance with R.S. 14:403 to the Local Child Protection Agency. Reporting contact information is 1-855-4LA-KIDS (1-855-452-5437) toll free 24 hours a day, 365 days a year.

# **Continuing Education of Staff**

The Director shall provide opportunities for continuing education of staff through attendance at childcare workshops or conferences to enhance the ability of staff to meet the individual needs of children enrolled. Some college courses also provide continuing education of staff. The Department of Education mandates the following training:

- 1. The childcare staff shall obtain 12 clock hours of training per center's anniversary year in job-related subject areas. (CDA hours can count for this college courses in child development can count for this)
- 2. Infant/child CPR, and pediatric first aid
- 3. State approved health and safety training 3 clock hours (CDA state approved health and safety training hours can count for this)

#### **Therapist Release**

In order to grant permission for a therapist to come into the center to work with your child through a community or independent agency you will be required to sign a therapist release form. Therapist are required to provide the center with a copy of their criminal background check.

# **Incident Reports**

An incident log is filled out each time a child is involved in an accident/incident. Any accident/incident is immediately reported to the Director or the on-duty designee. This will assure that appropriate child intervention and family notification is initiated.

Parents or designated person shall be notified immediately in the following situations per the Louisiana Department of Education's Licensing Division:

- Blood not contained in adhesive strip
- Head injury
- Human bite which breaks the skin

- ➤ An impaled object
- > Broken or dislodged teeth; or
- > Any injury requiring professional medical attention
- ➤ Allergic Reaction
- > Skin Changes e.g. rash, spots, swelling, etc.
- Unusual breathing
- Dehydration
- Any temperature reading over 101
- Any illness requiring professional medical attention

A minimum of one staff member in each room (usually two) trained in pediatric CPR and first aid is on the premises at all times in accordance with the Licensing Division.

# Illness

A child who manifests symptoms of illness will be separated from the group and taken to the Director's Office. An adult will remain with this child until a parent comes to take the child home. If your child is sick, please call and let us know they will be out. Please see additional policies and procedures below.

# **Common Daycare Illnesses and Procedures**

The safety and security of your child is of the utmost importance to us. Please understand that if a child is sent home because of an illness it is primarily to protect them and the other children of the facility. A child will be sent home if the child does not feel well enough to participate comfortably in the usual activities of the center, the caregiver cannot care for the sick child without interfering with the care of the other children, and if keeping the child in the center poses an increased risk to other children or staff in the center, as determined by the Director. If a child is sent home, you will be asked for a Doctor's note with permission to return to the center. In some cases, for some viruses you will be asked to stay out of the facility for up to 5-7 days to ensure non exposure and recontamination among peers. While this can be understandably frustrating, keeping children out of school for longer will likely stop the virus from continuing to spread with re-outbreaks.

### Conditions that require exclusion include:

Generally, when the child appears to be severely ill, is not responsive, irritable, persistently crying, having difficulty breathing, or having a quickly spreading rash.

<u>Fever</u> (temperature above 101°F [38.3°C] by any method) and behavior change or other signs and symptoms (e.g., sore throat, rash, vomiting, or diarrhea). For infants less than 2 months of age, an unexplained fever should be evaluated by a health professional. The child can return after the fever associated with these symptoms has resolved (<u>without</u> the use of fever-reducing medicine).

<u>Diarrhea</u>—Exclusion is required for all diapered children whose stool is not contained in the diaper and toilet-trained children if the diarrhea is causing "accidents," and for children whose stool frequency exceeds 2 stools above normal per 24-hours for that child while the child is in the program or whose stool contains more than a drop of blood or mucus. Diarrhea is defined by stool which is occurring more frequently and/or is less formed in consistency than usual in the child, and not associated with changes of diet.

<u>Vomiting-</u> 2 or more times in the previous 24 hours, unless the vomiting is determined to be caused by a non-communicable/non-infectious condition and the child is not in danger of dehydration.

<u>Abdominal pain</u> that continues for more than 2 hours or intermittent abdominal pain associated with fever or other signs or symptoms.

<u>Mouth sores</u> with drooling that the child cannot control unless the child's primary health care provider or local health department authority states that the child is noninfectious.

<u>Rash</u> with fever or behavioral changes, until a primary care provider has determined that the illness is not a communicable disease or is under treatment and no longer contagious (need note from Dr. to return)

<u>Skin sores</u> that are weeping fluid and are on an exposed body surface that cannot be covered with a waterproof dressing. Until a primary care provider has determined that the illness is not a communicable disease or is under treatment and no longer contagious (need note from Dr. to return)

<u>Streptococcal pharyngitis</u> (i.e., strep throat or other streptococcal infection), until the child has had two doses of a course of an appropriate antibiotic 12 hours apart or a **FULL 24 hours**. This usually means they will be out for a minimum of two days.

<u>Head lice, scabies, ringworm</u>- Exclusion is required until treatment is provided. Director/ Assistant Director can permit return after a thorough head check with no lice or nits present.

<u>Pink Eye-</u> Child is welcome to return after a **FULL 24 hours** on antibiotics. This usually means they will be out for a minimum of two days. In some cases, if the drainage is still too extreme the child can still be sent home even with a doctor's note.

<u>Hand/Foot/Mouth</u>- There is no specific treatment for Hand, Foot and Mouth Disease that Pediatricians can give you as it is usually a mild and self-limiting illness. Tylenol or motren may help fever and irritability; however, antibiotics and creams or ointments for the blisters are not effective. Children recover just as quickly without them. Children with HFM are extremely infectious. They can carry the virus in their feces for many weeks after they have recovered and so may continue to pass it on. It is recommended that all children who test positively do not return until they are 24 hours fever free, with no open or draining blisters. We recommend that they stay out of the facility for 5-7 days to ensure non exposure and recontamination among peers. While this can be understandably frustrating, keeping children out of school for longer will likely stop the virus from spreading and prevent recontamination.

# **Daily Morning Visual Health Check**

A daily evaluation on each child will be conducted for any indication of illness, injury or abuse and recorded on the *Morning Visual Check Form*. *If your child has a bruise, cut, injury please inform the employee on how they received it so they can document this on the Morning Visual Check Form*. Forms are completed and reviewed by the director daily. Forms will be filed on each child in the Director's office for one year.

All illnesses, accidents, unusual behavior, etc. must be logged.

The day care center director shall exclude from care any child with the following illnesses or symptoms based on potential contagiousness of the disease. Periods may be extended beyond this depending upon individual conditions.

Illness/Symptom	Exclude Until
Meningococcal disease	Well and proof of non-carriage <sup>1</sup>
(Neisseria meningitis)	
Hib disease	Well and proof of non-carriage <sup>1</sup>
(Haemophilus influenza)	
Diarrhea (two or more loose	Diarrhea resolved or is controlled
stool, or over and above what is	(contained in diaper or toilet)
normal for that child)	
Fever of unknown origin (100°F	Fever resolved or cleared by
oral or 101 rectal or higher) and	child's physician/health
some behavioral signs of illness	department
Chicken pox	Skin lesions (blisters) all scabbed
	over
Hepatitis A	One week after illness started and
	fever resolved
AIDS (or HIV infection)	Until child's health, neurologic
	development, behavior, and
	immune status is deemed
	appropriate (on a case-by-case
	basis) by qualified persons,
	including the child's physician <sup>2</sup>
	chosen by the child's parent,
	guardian and the center director
Undiagnosed generalized rash	Well or cleared by child's
	physician as non-contagious
Any child with a sudden onset	Evaluated and cleared by child's
of vomiting, irritability or	physician
excessive sleepiness	

- a. <sup>1</sup>Proof of non-carriage: Either by completion of appropriate drug regimen of Rifampin (two-day course for Meningococcal disease or four-day course for Hib disease) or by a negative throat culture obtained after completion of treatment for meningitis.
- b. <sup>2</sup>These persons should include the child's physician and other qualified individuals such as the center director, a representative from the Office of Public Health, and a child development specialist, and should be able to evaluate whether the child will receive optimal care in the specific program being considered and whether an HIV-infected child poses a potential threat to others.
- c. With most other illnesses, children have either already exposed others before becoming obviously ill (e.g., colds) or are not contagious one day after beginning treatment (e.g., strep throat, conjunctivitis, impetigo, ringworm, parasites, head lice, and scabies). The waiting periods required after the onset of treatment vary with the disease. Check with your local health department for information on specific diseases. Children who are chronic carriers of viral illnesses such as cytomegalovirus (CMV) and Herpes simplex can and should be admitted to day care centers.
- d. The parent or designated person shall be notified as soon as possible if a child develops symptoms of illness or suffers an accident while in care.

#### **COMMUNICABLE DISEASE**

- 1. Report any case or suspected case of a communicable disease to the Director.
- 2. A child will be sent home if:
  - a. The child does not feel well enough to participate comfortably in the usual activities of the center
  - b. The caregiver cannot care for the sick child without interfering with the care of the other children
  - c. Keeping the child in the center poses an increased risk to other children or staff in the center, as determined by the Director or, If necessary, a local health official
  - d. The child has a fever of 101° or higher within the previous 24-hour period

- 3. A parent or designated adult shall be notified immediately if a child becomes ill, has an accident or exhibits unusual behavior while at the center. Notification shall be documented on the accident/illness/injury form.
- 4. A staff member will supervise the child in the director's office, or another area of the center separate from other children, until the parent arrives to pick up the child.

#### **INFORMATION SHARING ON FAMILY HEALTH**

Families may be asked to share information about family health (such as chronic diseases) that might affect the child's health.

For example, if a child with invasive *H. influenza* type b (Hib) infection has been in care, we will inform parents of other children who attend the facility, after consultation with the health department, that their children may have been exposed to the Hib bacteria and may have greater risk of developing serious Hib disease if their child is unimmunized or incompletely immunized. The facility shall recommend that parents contact their child's health care provider.

Local and/or state public health authorities shall be notified immediately about cases of *H. influenza* type b (Hib) infections involving children or child care providers in the child care setting. Facilities shall cooperate with their health department in notifying parents of children who attend the facility about exposure to children with Hib disease. This may include providing local health officials with the names and telephone numbers of parents of children in classrooms or facilities involved.

Other examples of all parent notification are:

HAEMOPHILUS INFLUENZAE TYPE B (Hib)
STREPTOCOCCUS PNEUMONIAE
NEISSERIA MENINGITIDIS (MENINGOCOCCUS)
PERTUSSIS
GROUP A STREPTOCOCCAL (GAS) INFECTION
TUBERCULOSIS
VARICELLA-ZOSTER (CHICKENPOX) VIRUS

### **Medication Administration**

Under the licensing rules and regulations, For My Child Learning Center can only administer medications when accompanied by written permission from a doctor as well as an authorization for application of topical products. [This includes diaper rash cream, sunscreen, and any topical ointments] Prescriptions must be clearly labeled as follows:

- Be in original container bearing the original pharmacy label
- Prescription name and number
- Patients name
- Name of medication
- Expiration date
- Physician's name
- Directions for dosage
- Date that the prescription was brought to provider

For My Child Learning Center will not administer non-prescription medicine.

# **Absences**

For My Child will bill you for a complete week regardless of absences.

The Child Care Assistance Program pays for 22 days of care per month for children receiving child care assistance. CCAP will pay for 5 absences per month including center closure days. If your child is absent over 5 days per month including center closures, then you will be charged the whole amount of tuition for days that the center is open and your child is not in attendance. Parents and guardians are responsible for maintaining, editing, and updating their child's attendance records through the KinderConnect or KinderSmart Application. This includes missing clock-in or clock-outs, incorrectly recorded attendance records, Redetermination statuses when recertifying etc. We are unable to access your child's account or edit your child's personal attendance log. To do so please contact CCAP directly at 1-877-453-2721 or by e-mail at Ideccap@la.gov

### **Food Program**

FMC provides breakfast, lunch and an afternoon snack with strict adherence to USDA child nutrition guidelines and standards. It is required that yearly CACFP applications are completed upon entry and every September.

Nutrition is a major factor in the physical, social, mental, and emotional development of children. Child care offers a good opportunity to establish nutritionally sound eating habits as well as an understanding of the relationship between food, health, and growth. Our goal is to have a positive influence in broadening children's food experiences while being conscious of young children's tastes and appetites. Nutrition education is integrated into the program though cooking projects and by the teacher sitting at mealtime with the children. This provides an understanding of appropriate eating habits as well as an opportunity for social conversation. Menus are developed to meet nutritional requirements of young children in compliance or exceeding the minimum standards USDA Child Care Food Program requirements for meal composition and serving size. Menus are posted for your review.

Board of Health does not allow any food products to be brought into the center. However, an exception is granted for special occasions such as birthday and holiday parties. The exception does require that the food products be commercially purchased. Please discuss with your child's teacher your plans for bringing in food to share with others. *If your child has food restrictions due to medical or religious reasons, please see the director*. We will need to keep specific documents on file in these cases.

# **Birthday Parties**

Birthdays at this age are very exciting for you and your child. FMC looks forward to participating in this special occasion. FMC and the State Board of Health have some guidelines for the safety of the children.

- 1. All baked items must be purchased from a "licensed" kitchen, no home baked items are allowed.
- 2. We also ask that individual drinks or paper cups are used as well as plastic spoons to make cleanup more manageable for you and the staff.
- 3. Parties are to be held after snack time, please speak with your child's teacher in regard to times.
- 4. Please inform the bakery that no peanut products are allowed.

# **Emergencies and Evacuations**

In the event of an emergency situation, For My Child Learning Center has outlined a detailed Emergency Preparedness Plan. Please know that FMC will make every attempt to notify you so it's vital that you keep your emergency contact information and Master Card up-to-date.

# **Evacuation/ Relocation**

- 1. If the emergency is confined to the immediate area at For My Child Learning Center e.g. fire, and the children cannot safely stay on premises, the children will be taken off-site. The relocation for the Lafayette FMC Center is to Unitech Training Academy at 3252 Ambassador Caffery Parkway Lafayette Louisiana 70503. The relocation for the Alexandria FMC Center is Bayou Shirts 64 Ross Lane Alexandria Louisiana 71303. The children and staff will remain at this location while you or your emergency contact is notified of the situation.
- 2. If the emergency is more wide spread and encompasses a larger area such as a neighborhood due to an environmental threat, e.g. flood, and the children cannot remain in the immediate area they will need to be relocated. At the Lafayette FMC Center the children will be transported to the Unitech Corporate Office at 225 B Bendel Road Lafayette Louisiana 70506 or TMR Construction at 106 Westmark Blvd. 70503. At the Alexandria FMC Location the children will be transported to One Life Church 4409 Collesium Blvd. Alexandria LA 71303. The children and staff will remain at this location while you or your emergency contact is notified of the situation.

# **Notification**

- 1. Every effort will be made to contact you as soon as the children and staff are safe. If we cannot reach you, we will contact your alternate emergency contact. Children will only be released to you or your alternate emergency contact during times of emergency.
- 2. We will also send mass SMS Messages and e-mails with notifications through our HiMama system.
- 3. Information about the event can be obtained through our local radio stations, KTDY at FM 99.9.

# **Emergency Supplies**

We are required by our state licensure to keep an updated Emergency Evacuation Pack at the facility which includes Emergency Contact Information, a copy of our Emergency Plan, Special Medical needs instructions for children and staff, Flashlights with extra batteries, Battery operated radio, first aid supplies, hand sanitizer and disinfectant, wet wipes, diapers, trash bags, bottled water, formula and non-perishable food items. It also includes an ice chest and ice packs to utilize to store breast milk. We also encourage you to bring individual emergency packs for each child to keep at our facility that includes a change of clothes, a few family photos and a comfort item like a small teddy bear to help comfort your child during a crisis. These individual packs will be stored in our safe room and only accessed during an emergency.

# For My Child Provisional Employment Status Policy

Provisional Employment status is a temporary status that allows a person to be employed by a center on a "provisional" basis until all of the CCCBC results are received by LDOE and a determination of eligibility or ineligibility is made. Pursuant to both Louisiana and Federal law, LDOE may grant an individual

provisional employment status if the individual has submitted fingerprints and LDOE has received the satisfactory results from either the Louisiana's or FBI criminal history record.

A person with provisional employment status may be provisionally employed by For My Child Learning Center only if they are monitored by the center in accordance with Bulletin 137, &1811.D, pending receipt of all CCCBC results. A designated Monitoring Staff Member from the center will supervise and conduct a visual observation on the provisional employee approximately every 30 minutes and sign and complete the Provisionally Employed Staff Monitoring Log for CCCBC daily pending receipt of all CCCBC results.

# For My Child Learning Center Social Media Policy

For My Child Learning Center recognizes the value of online social media tools for Connecting with staff, students, families, and potential families in our community. Our web presence should always project a positive image that is reflective of our overall brand and is consistent with our mission. Social media, for the purpose of this policy, should be understood to include any Website or forum that allows for open communication on the Internet including but Not limited to: blogs, social networking sites, and other video and photo sharing websites [I.E. Facebook, Instagram, Twitter, YouTube, Snapchat, Formychildlearning.com and Unitechtrainingacademy.com] This also includes content published online and in print by For My Child Learning Center and Unitech Training Academy.

Only those employees officially designated can use social media to speak on behalf of For My Child in an official capacity, though employees may use social media to speak for themselves individually. When engaging in social media activity employees are expected to protect confidential and proprietary information. All families are required to complete the Social Media and Media Acknowledgement Consent and Release Form as part of the Admissions process. This mandated document either gives permission or denies consent regarding Social Media and the individual child. Some families at the center have chosen to restrict photograph permissions of their children, and it is expected that all employees will be aware of, and abide, by any of those restrictions.

Employees must consider and respect the privacy of the students, faculty, staff, and Administrators of the Center in all online activity. The posting of confidential and/or identifying information about the children, parents, or staff at the Center on social media is strictly prohibited. Examples include but are not limited to inappropriate pictures of students, identifying a student by his/her first and last name, negative comments about co-workers, and personal information about families. Employees must adhere to all applicable privacy and confidentiality policies. Employees who share confidential information do so at the risk of disciplinary actions or termination.

#### Social Media and Media Acknowledgement Consent and Release Form

I, being the parent/legal guardian\_\_\_\_\_\_, do hereby consent to the use of photos, video, or audio/video recordings of myself or of my child for For My Child Learning Center promotions.

I agree that all such portraits, pictures, photographs; video and audio recordings shall remain in the property of For My Child Learning Center, unless otherwise noted. I waive claims to compensation or damages based on the use of my or my child's, image, correspondence or voice, by For My Child Learning Center.

I agree that this media can be shared at any date or time on Social media platforms. Social Media should be understood to include any website or forum that allows for open communication on the Internet including but not limited to: blogs, social networking sites, and other video and photo sharing websites [I.E. Facebook, Instagram, Twitter, YouTube, Snapchat, Formychildlearning.com and Unitechtrainingacademy.com]

I give consent for my child to be photographed at the Daycare during normal daycare hours, field trips, or activities. I understand that these photographs may be used in promoting child care services, either in print or on the Internet. With my signature below I grant permission for my child(ren) to be photographed, or their images recorded for print or electronic use in promoting the Daycare's services. I understand that it is my responsibility to update this form in the event that I no longer wish to authorize the above uses. I agree that this form will remain in effect even after the term of my child's enrollment. I understand that there will be no payment for me or my child's participation in this release.

Signature of Parent	Date
Print Name of Parent	
	Date
Conditions of use:	
1. will not include full names (which on our websites, or printed public	For My Child Learning Center means first AND last name) of any child or adult in an image or video, cations
2. children who are suitably dressed	We will only use the images of d.
3. information of the children or ado our video, websites or printed pu	We will not include personal ults such as e-mail, postal address, and telephone or fax numbers on blications
Signature of Provider	Date

#### **ELECTRONIC DEVICES POLICY**

At FMC we do not rely on television, movies, computers, or electronic devices to fill in space in our daily schedules. We strive to build curriculum and daily routines that promote physically active play, and learning opportunities through cognitive and social development. While sometimes we do minimally utilize devices for instructional or physical activity purposes and/ or transitions we do require that all activities involving electronic devices, including but not limited to television, movies, games, videos, computers and hand held electronic devices such as tablets or phones, shall adhere to the following limitations:

- a. <u>Electronic device activities for children under age two are prohibited</u>. Research shows that unstructured playtime is particularly important for infants and toddlers because they learn more quickly through interactions with the real world than they do through media use and, at such a young age, they have limited periods of awake time. At this age, children require hands-on exploration and social interaction with trusted caregivers to develop their cognitive, language, motor, and social-emotional skills.
- b. time allowed for electronic device activities for children ages two and above shall not exceed two hours per day, with the exception that television, DVD, or video viewing shall be limited to no more than one hour per day;
- c. In the event that our teachers are simply playing audio for a child under 2 years of age [For example audio for naptimes, songs, music and dance] They may utilize electronic devices to do so as long as they put the device screen/ face down, turn it around, or have a non-visual privacy screen so the video portion cannot be viewed or accessible to the children.
- d. Teachers may use provided electronic devices or other electronic devices equipped with Hi Mamma Technology to track, update, photograph and communicate regarding the children in their class progress, needs, updates and electronic daily reports.

#### In regards to computer practices:

Although our children do not currently have access to computers, if at any time we do incorporate computers into the classroom at the center we will require that computers that allow internet access by children will be equipped with monitoring or filtering software that limits access by children to inappropriate content, websites, e-mail, and instant messaging. An example of such software is Qustodio or Famisafe.

# In Regards to potential programs, movies and video games:

- e. All programs shown must be developmentally and age appropriate and should only be educational in nature.
- f. Digital Books, videos, programs, movies, and video games with violent or adult content, including but not limited to soap operas, television news, and sports programs aimed at audiences other than children, shall not be permitted in the presence of children;
- g. all television, video, DVD, or other programming shall be suitable for the youngest child present;
- h. "PG" programming or its television equivalent shall not be shown to children under age five;
- i. "PG" programming shall only be viewed by children age five and above and shall require written parental authorization;
- j. any programming with a rating more restrictive than "PG" is prohibited;
- k. We do not have access to any type of video games at our center. In the event that at any time we would gain access to video gamed we require that all video games shall be suitable for the youngest child with access to the games:

- I. "E10+" rated games shall be permitted for children ages 10 years and older; m. "T" and "M" rated games are prohibited.